

ACI - AIRPORT HUMAN RESOURCES MANAGEMENT

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TRAINING PROGRAMS
ACI

5 DAYS

AIRPORT OPERATIONS & REGULATORY

AED 6,900.00

(Inclusive of 5% VAT)

Instructor Led Virtual Training

Maximise your most valuable asset - your people - by enhancing your HR strategies and leadership contribution. This course will help you learn how to create a high performance airport organisation by making your existing HR strategies more effective and developing the key leadership skills necessary to manage your airport's future changes and challenges.

Course Benefits

- Gain a broad conceptual understanding of Human Resource Management (HRM) as a strategic activity
- Understand the changing business environment and its impact on organisations and people
- Understand how HRM contributes to the business strategy and organisational performance of airports
- Learn about the strategic role of HR in a changing airport environment and its relevance to creating a high performance airport culture and ethos
- Understand how senior managers, line managers and the HR function need to work together for success
- Develop a clear understanding of current concepts in HRM such as employer branding, psychological contract, employee engagement, talent management, cultural change, diversity and mental toughness
- Learn about best practices in performance management, attraction and recruitment, selection, development and training, motivation and retention, employee relations, leadership, organisational and individual change
- Gain insights into the analysis of organisations, how organisations work and measuring HR success
- Develop your skills in performance management, team working and communication

Who Should Attend

- Senior Airport Managers
- Departmental Managers
- Organisation Development, Change and Business Process Specialists
- Human Resources and Training Managers

Course Outline

This is a highly participative and interactive programme which uses relevant case studies from other airports. We

Need more information on this course or other courses?

Email us: training@gcas.ae

Call us: +971 2 494 2355



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- An overview of airport business strategy in a changing world
- Approaches to HRM : role of line and HR
- High performing teams
- Performance management
- Organisation design and assessment
- Attracting staff, employer branding , recruitment and selection
- Development, training, talent management, managing diversity
- Engagement, communication, conversation skills
- Reward and recognition
- Organisation and individual change
- Mental toughness and wellbeing

Course Prerequisite (s)

- speak, read and write English.
- Access to a Desktop computer or Laptop or mobile, or tablet with web cam. (Using a Mobile is not recommended)
- Stable Internet connection
- MS Team/CISCO Webex application on their device (instructions will be sent once you register for the course)
- A valid email address

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