

ACI QUALITY MANAGEMENT IN AIRPORT SECURITY

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TRAINING PROGRAMS
ACI

5 DAYS

**AIRPORT OPERATIONS &
REGULATORY, AVIATION SECURITY (AVSEC)**
AED 6,100.00
(Inclusive of 5% VAT)

Instructor Led Virtual Training

The ACI Quality Management in Airport Security is a practical course and provides guidance to aviation security personnel at a managerial level on quality management in airport security and associated pro-active initiatives that are in accordance with QMS and airport industry leading practices.

Course Benefits

By the end of this course students will be able to:

- Explain the benefits and value of quality management for airport security
- Apply the concepts of quality management to aviation security and explain the role of the aviation security manager
- Describe in detail how a quality management system can be implemented
- Understand the contribution that Quality Management System (QMS) provides to an integrated security system
- Implement a robust quality control programme and a process of continuous improvement
- Set up and run a QMS committee
- Set up procedures and mechanisms for reporting and recording quality, service, and security incidents
- Understand and implement measures to benchmark and assess effectiveness
- Implement regular reporting mechanisms and communications channels within the airport and other relevant agencies
- Understand the importance of an effective security culture
- Create a QMS training provision
- Evolve and develop quality management within the organization

Who Should Attend

Need more information on this course or other courses?

Email us: training@gcas.ae

Call us: +971 2 494 2355



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- Airport managers and personnel with security and quality management responsibilities
- Suppliers and service providers with security responsibility at an airport (e.g., ground handlers, maintenance organization, cargo agents, catering, or airport security providers)
- Civil aviation security regulators

Course Outline

- The importance of quality management and its application to airport security
- Principles of a systems approach to Quality
- A practical approach to quality management: how to design and implement initial and evolving QMS systems
- Internal quality assurance / audit approaches
- Threat and risk management
- Reporting and recording of incidents
- Quality, Safety, Service, and Security Culture
- Human resources
- Evolving the systems with and within the organization: Case site examples.
- Case site practical

This interactive course involves multiple simulation exercises on security planning and threat assessment in addition to managing simulated airport threats.

Course Prerequisite (s)

- Must hold a supervisory or management security position in a civil aviation airport
- Must have a minimum of one to two years' experience in the field of airport security
- speak, read and write English.
- Access to a Desktop computer or Laptop or mobile, or tablet with web cam. (Using a Mobile is not recommended)
- Stable Internet connection
- MS Team/CISCO Webex application on their device (instructions will be sent once you register for the course)
- A valid email address

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All candidates must submit their Curriculum Vitae (i.e., short resume outlining supervisory and managerial experience including time-frame and responsibilities). This programme is intended for security supervisors and managers nominated by a senior executive of their organization.

Regulatory / Mandatory Course

Accreditations / Certifications

ACI Certificate of Completion

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