

ACI - GLOBAL SAFETY NETWORK MODULE 3 - EMERGENCY PLANNING & CRISIS MANAGEMENT 0000



TRAINING PROGRAMS
ACI

5 DAYS

AIRPORT OPERATIONS & REGULATORY

AED 6,900.00

(Inclusive of 5% VAT)

Instructor Led Virtual Training

The course will introduce you to the international requirements of an emergency plan, how to manage the press and media in crucial situations, how to support victims and how to rebuild liability after an incident happens. The course will also focus on topics like aircraft hijacking and terrorism. The use of case studies (such as Swissair MD11, Manchester B737, Vienna A310, etc...) will be presented and discussed to give an important understanding of the circumstances such events have on the world. (Please note course fees indicated are for ACI Members/ACI World Business Partners. Please contact us for non-member pricing.)

Course Benefits

- Demonstrates the key role of emergency planning
- Offers tools and g• Hands-on team assignment depicting a real life crisis situation
- Guidance on the implementation of emergency plans and procedures
- Examines best practices in crisis management

Who Should Attend

- Airport safety supervisors
- Safety managers
- Staff involved in Customer Liaison, Airport Business Development, Account Management, Accident and Incident Investigation, Emergency Planning & Crisis Management and Corporate Communications.

Course Outline

- Introduction
- Aircraft accident case study
- The International Requirements of an Emergency Plan
- Crisis management
- Managing the media & victim support
- Rescue & firefighting service

Need more information on this course or other courses?

Email us: training@gcas.ae

Call us: +971 2 494 2355



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- Airport liability
- Aircraft recovery
- Crisis Control Centers

Course Prerequisite (s)

speak, read and write English.

Related Courses

- ACI - Global Safety Network Module 1 - Safety Management Systems
- ACI - Global Safety Network Module 2 - Airside Safety and Operations
- ACI - Global Safety Network Module 4 - Working with Annex 14
- ACI - Global Safety Network Module 5 - Advanced Safety Management Systems
- ACI - Global Safety Network Module 6 - Aerodrome Safety Compliance and Auditing

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