For the better part of every day, we are communicating to and with others. Whether it’s the speech you deliver in the boardroom, the level of attention you give your spouse when they are talking to you, or an expressive look given in response to a question. It all means something. This workshop will help participants understand the different methods of communication and how to make the most of each of them. We have all met that dynamic, charismatic person that just has a way with others, and has a way of being remembered. This workshop will help participants work towards being that unforgettable person by providing the essence of communication skills.

**Course Benefits**

By the end of this workshop, participants should be able to:

- Gain a basic Overview of how we communicate - Module 1
- Understand the Barriers to Communication and apply Basic techniques to eliminate them – Module 2
- Understand how Interpersonal Communication Skills affect our messages and how to improve on these Skills – Module 3
- Understand how Non Verbal Communication is related to the overall meaning of our communication and how to improve this skill – Module 4
- Obtain a Basic Introduction to Communication across cultures and how our perceptions on this topic affects our final messages to each other – Module 5

**Who Should Attend**

Program is designed for individuals who want to:

- Learn and practice principles essential to good oral and written communication
- Gain useful and pragmatic strategies for communicating in a variety of workplace situations
- Speak, write, and listen with increased confidence and competence
- Enhance leadership skills and opportunities for career promotion
- Develop personal presence and greater self-trust

---

**TRAINING PROGRAMS**

**ICE AVIATION**

**2 DAYS**

**SOFT SKILLS AND SPECIALIZED COURSES**

<table>
<thead>
<tr>
<th>ICE AVIATION</th>
<th>2 DAYS</th>
</tr>
</thead>
</table>

**EFFECTIVE COMMUNICATION & INTERPERSONAL SKILLS**

**013**

**AED 2,500.00**

(Inclusive of 5% VAT)

---

Need more information on this course or other courses?

Email us: training@gcas.ae

Call us: +971 2 494 2355
Course Outline

- Module 1 - Communication.
- Module 2 - Barriers to communication
- Module 3 - Effective interpersonal communication in organizations
- Module 4 – Verbal vs. Non-verbal communication
- Module 5 - Intercultural communication

Course Prerequisite(s)

Basic English Skills